



Glosford SIPS Customer Coronavirus Response Update 12/10/20

To All Customers,

Thank you for your support since we recommenced Manufacturing and Deliveries at the end of April 2020.

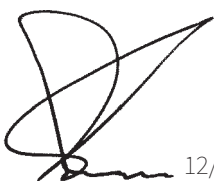
We have continued to adopt new working practices and procedures to assist us to implement the latest Government Physical Distancing and Hygiene advice which has allowed us to continue to gradually increase the numbers of our Manufacturing Team who are back at work.

We now have near to full Production Teams working with rota based remote working for our Office/Sales/Design Teams.

We are pleased to advise that we are continuing to achieve our usual high level of service however we would ask all of our customers to try to give us your updated delivery dates as soon as you have them for existing orders/call offs so we can re-schedule accordingly and to give us as much notice as you can for new orders.

Our Current Lead Times are updated weekly on our website and our Sales, Administration and Design Teams can be contacted on their usual telephone numbers and email addresses.

Kind Regards



12/10/20

Stephen Thompstone, CEO

